

it's important to be able to choose one's internet options, and not be subject to the whims and non-competitive high prices of large dsl companies (such as sbc in my area). the smaller independent ISP's provide a very high quality level of customer service, can personalize their attention, and are more in touch to local needs and issues. all these details get lost with the large phone companies, and not regulating them could lead to possible abuses and disregard for consumers. thanks for your time.